

BEST IS...

Quite simply, Best Manufacturing is the world's most innovative and leading designer, developer and marketer of hand protection. With a history of firsts stretching back to the 1950s and its first patented crinkle-finished rubber coated work glove the Nitty Gritty®, Best has continually searched to provide hand solutions to the men and women on the front lines of industry, medicine and homeland security.

• INNOVATION

By percentage, no other glove manufacturer spends more on research and development and overall technical services than does Best Manufacturing. With our gleaming new, eight thousand square-foot Tillotson-Looper Technical Center, Best not only develops new hand protection but also conducts the most comprehensive chemical analysis and testing within the personal protective equipment industry. It's that commitment that delivers revolutionary



breakthroughs like N-DEX® and N-DEX® Free, the world's first disposable nitrile and accelerator-free nitrile gloves.

• SUPPORT

Best's dedicated roster of worldwide sales representatives means that no matter where you and your job are, access to a knowledgeable hand protection expert is always nearby. Best hand protection specialists can help you identify your hazardous challenges in the workplace and the hand protection solutions to meet them. And with our new website simply click onto "Contact Us" and find your salesperson by zip code. And don't forget to ask for a comprehensive Best Hand & Arm Hazard Assessment™.

• SERVICE

Extending the absolute Best in customer service is more than simply lip service at Best. For the third consecutive year, we've achieved a 97.9 percent customer satisfaction and on-time delivery performance score. Our Customer Service department consistently ranks among the top among safety manufacturers of any size. That satisfaction rating also owes to our continuous development of new and more customer-friendly terms for doing business. Programs like our Best Bet™ program that allows customers to try before they buy. Simply purchase a case quantity of a glove through your authorized Best distributor and if you're not satisfied, return the gloves and pay nothing.

OUR QUALITY

At Best, we are dedicated to supplying you with the highest quality hand protection available in the world today. We have dedicated professionals at each of our manufacturing facilities to ensure that every glove meets our tight specifications for quality. Many of our manufacturing facilities are also ISO 9000 registered. The goal of our total quality management program is to provide you, our customer, with total satisfaction.

OUR TECHNICAL HOTLINE



To help you determine which Best® general-purpose or chemical resistant glove to use in a specific application, one of our trained technical service personnel will be happy to assist you.

GLOVE LAUNDERING

Many of our gloves can be laundered, which means they can be washed or dry cleaned and then re-used for added value. We include specific laundering instructions with these appropriate Best styles.

SANITIZED®

Best supported and cut-and-sewn gloves are Sanitized®, a value-added process in which we chemically treat the fabrics we make for our gloves with an anti-microbial bacteriostat, which retards the growth of mold, mildew, and other normal skin microbes and helps negate the effects of perspiration. This means Best Sanitized® gloves stay fresher and serviceable longer, giving you greater value.

FREE HAND & ARM HAZARD ASSESSMENTS

For a comprehensive, no-obligation analysis of all your glove needs, including chemical-resistant gloves, a Best sales representative will then contact you or the appropriate individuals within your organization to discuss and arrange details of the assessment. After the assessment, you will receive a detailed, written report with our recommendations for a hand-and-product-protection program designed to give you the most cost-effective combination of safety and productivity.

BEST BET TRIAL ORDER PROGRAM



Our Best Bet trial order program lets you evaluate our gloves in actual applications and conditions on a no-risk, satisfaction-or-no-pay basis. Trial order either a case, a dozen or a dispenser of the style most suited to your needs. We'll pay the freight. You'll have thirty days from distributor invoice date to test the gloves to determine if they're the solution to your particular hand or product protection problem. We bet they will be, but if you're not completely satisfied, you don't pay for the gloves. It's that simple.

FREE GLOVE SAMPLES

Upon written request, Best will provide you with actual glove samples to assist you in determining which Best glove to use in a particular application.

ASSOCIATIONS

Best Gloves is a member of the following industry associations:

- American Chemical Society/ACS
- American Industrial Hygiene Association/AIHA
- American Institute of Chemical Engineers (AIChE)
- American Society for Quality (ASQ) (formerly American Society for Quality Control)
- ASTM International
- Institute of Environmental Sciences and Technology/IEST
- National Fire Prevention Association/NFPA
- National Hand Protection Association/NHPA
- National Industrial Glove Distributors Associations/NIGDA
- Safety Equipment Distributors Association/SEDA