#### **Mission Statement**

We are an entrepreneurial organization passionate about our people and our products. We provide the highest level of quality and customer service in our industry.

## Quality

Quality is an ongoing commitment at Titan and we continually test and refine our products to improve their performance in the field. Our excellence in manufacturing is complimented by our in-house fully equipped test laboratory. Titan's lab performs numerous tests to ensure quality including tensile, elongation, hardness, gravity, volume swell, oven aging, ozone, cold flex, burst, proof pressure, and impulse cycle testing.

### **Production**

All Titan elastomers are formulated in-house and have been perfected through years of research and development. We do all of our own extruding and calendering and utilize several extrusion machines to produce one-piece seamless tubes that eliminate the possibility of delamination. Our South Gate, CA and Spring, TX facilities operate several Titandesigned arana spiral machines that manufacture hoses ranging from 1/2" to 8-5/8" I.D. Our Custom Made Hose Division is capable of producing custom hoses in sizes up to 60" I.D. with special custom manufactured ends (see page 8).

#### **Brands**

Titan labels all hose products for easy identification. Both Mylar and impression branding are available in a variety of colors and styles to meet your hose identification needs. Customized logos, colors and styles are also available upon special request.

# **Couplings**

Titan's coupling capabilities include internally expanded, externally swaged, crimped, built-in, re-attachable, beaded ends, and rota-lok fittings. Hose assemblies can be made and tested at all of our manufacturing and warehouse facilities.

### **Military Specifications**

With the support of our in-house laboratory, Titan has the ability to perform first article testing as required by certain government contracts. Titan is an established supplier to the U.S. government and we have a wide range of military hoses available to fulfill your needs (see page 50).

## **Product Warranty**

All Titan parts and products are thoroughly inspected and tested from the time raw material is received at our factory until the product is complete. We guarantee that all products are free from defects in materials and workmanship. Any product that may prove defective in regards to material or workmanship within one year of purchase from Titan, will, at Titan's option, be promptly repaired, replaced, or credited for future orders. This warranty shall not apply to products that have been altered in any way, which have been repaired by any party other than an authorized Titan representative, or when such a failure is due to misuse, misapplication, or conditions of use. Titan shall have no liability for special or consequential damage to any party, and shall have no liability for labor costs or any other costs or charges in excess of the amount of the invoice for the products.

This warranty is in lieu of all other warranties, expressed or implied and specifically the warranties of merchantability and fitness for a particular purpose.

# **Freight**

See current price schedule for freight terms.

### **Terms and Conditions**

See current price schedule for terms and conditions.

