

ENERPAC Warranty Policy

For those ENERPAC items sold as part of the Parker Parflex Division product offering, the following warranty applies.

ENERPAC products are warranted to be free of defects in materials and workmanship under normal use for as long as they are owned by the original purchaser, subject to the exclusions and limitations described below. This warranty does not cover ordinary wear and tear, overloading, alterations, (including repairs or attempted repairs by parties other than ENERPAC or its authorized service representatives), improper fluid, use in a manner for which they are not intended or use which is contrary to instructions for the products.

THIS WARRANTY IS LIMITED TO NEW PRODUCTS SOLD THROUGH ENERPAC AUTHORIZED DISTRIBUTORS, ORIGINAL EQUIPMENT MANUFACTURERS OR OTHER DESIGNATED CHANNELS OF DISTRIBUTION. NO AGENT, EMPLOYEE, OR OTHER REPRESENTATIVE OF ENERPAC HAS THE AUTHORITY TO IN ANY WAY CHANGE OR AMEND THIS WARRANTY.

Electronic products and components are warranted against defects in material and workmanship for a period of two years from the date of purchase.

The following items supplied with ENERPAC products are excluded from this warranty:

- Components not manufactured by ENERPAC, including air motors, electric motors, gasoline engines, and diesel engines. Such items are warranted to the extent of the warranty provided by the manufacturers of such items.

If the customer believes a product is defective, the product must be delivered, or shipped freight prepaid, to the nearest ENERPAC Authorized Service Center. The customer should contact ENERPAC to locate and Authorized Service Center in the customer's area.

Products that do not conform to this warranty will be returned by ground transportation, freight prepaid.

THE FOREGOING WARRANT IS EXCLUSIVE AND IS IN LIEU OF ALL OTHER EXPRESS AND IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

The remedy of repair, replacement or refund is customer's exclusive remedy in the event of breach of this warranty.

SELLER SHALL NOT BE SUBJECT TO AND DISCLAIMS:

- (a) ANY OTHER OBLIGATIONS OR LIABILITIES ARISING OUT OF BREACH OF CONTRACT OR OF WARRANTY,
- (b) ANY OBLIGATIONS WHATSOEVER ARISING FROM TORT CLAIMS (INCLUDING NEGLIGENCE AND STRICT LIABILITY) OR ARISING UNDER THEORIES OR LAW WITH RESPECT TO PRODUCTS SOLD OR SERVICES RENDERED BY SELLER OR ANY UNDERTAKINGS, ACTS OR OMISSIONS RELATING THERETO, AND
- (c) ALL CONSEQUENTIAL, INCIDENTAL AND CONTINGENT DAMAGES WHATSOEVER.

ENERPAC's liability in all cases is limited to, and shall not exceed, the purchase price paid.

For the nearest authorized ENERPAC SERVICE CENTER, please call ENERPAC at 1-800-558-0530 or visit the ENERPAC web site at www.Enerpac.com.

Hydraulic & Pneumatic Hose & Fit.

PTFE Hose & Fittings

Thermoplastic Tubing

Coiled Air Hose, Fittings & Accessories

Truck (Fleet) Products

Tooling & Equipment

Hose Accessories

Technical & Design Information

Approvals & Guides

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